



**Steuben Child Care Project**

**Provider Complaint Policy**

To make a complaint on a child care provider please call:

Steuben Child Care Project  
Rochester Regional Office

1-800-553-2033 or 607-776-2126 x245 or  
1-585-238-8531

To check on licensing history of a child care provider use the [www.ocfs.state.ny.us](http://www.ocfs.state.ny.us) website link. It is important to research the history of a provider before choosing to ensure they have been in compliance with the state regulations and it will be a safe place for your child(ren).